



Product Release Notes

NComputing vSpace® Software for the L-series

Thank you for using NComputing® products. These release notes contain important information regarding the newest available release for your L-series NComputing desktop virtualization kits. NComputing recommends you read the entire document thoroughly prior to installation.

Product: NComputing vSpace for L-Series devices

Version: 4.04.007

Changes since previous release include:

- Updated for compatibility with Windows update KB956572
- You can download the NComputing software update in either of the following two ways:
 1. Run the NComputing update utility on your NComputing host systems. This utility will download the setup software for the appropriate version of vSpace for your hardware.

Updating vSpace or NCT-2000-XP Software:

Once you have successfully completed the NComputing software registration process, you can update the host software directly over the Internet by selecting "vSpace update" or "NCT-2000-XP Internet Update" from the "Start" menu. (If the "Enter Password" window appears, enter the administrator password.)

Click the "Connect" button on the Update Wizard to check for the latest software update and click on the "Download" button to start the download process.

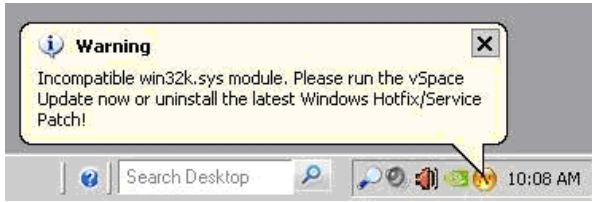
When the download is complete, installation of the new version will begin; just follow the instructions in the installation wizard.

2. Alternatively, you can go to the Support section of the NComputing website and login and download the software directly from the Software Download Center. Please note that if you have not already done so, you will be prompted to create an online account to access the software from the download center.

IMPORTANT: During the update process you will be prompted to uninstall the current version of NComputing software – when doing so, be sure to keep your registration data active (do NOT select "unregister" when prompted).

Known issues:

Note that Windows update KB968537 may generate a popup warning bubble (example below). This warning has no impact on core vSpace functionality and can be ignored. The popup bubble is displayed only on the host console session once per system reboot and will disappear on its own after a few seconds. You can also dismiss the popup by simply clicking the bubble's "X" symbol.



If the above warning bubble is displayed, a user may not be able to dynamically change their screen resolution from the Windows Settings control inside his session. Users can still set/change any supported screen resolution on the L-series device itself before connecting to the host system. If dynamic resolution change via the Windows Settings control is necessary, simply uninstall KB968537.

Contacting Technical Support and Additional Resources

- Visit NComputing's Knowledge Base at <http://www.ncomputing.com/support.aspx> for more information.
- To request Technical Support, please visit the NComputing Support page at <http://www.ncomputing.com>
- For general information about NComputing please visit us at <http://www.ncomputing.com>

About NComputing

NComputing enables organizations to harness the untapped power of existing PCs so that everyone can affordably access computing. Thousands of schools and businesses all over the world have used NComputing solutions to realize huge reductions in their computing costs while minimizing environmental impact. NComputing Inc. always welcomes comments and suggestions with regard to our newest offerings and enhancements. Please contact us anytime using the contact form located at: <http://www.ncomputing.com/Contactform.aspx>

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