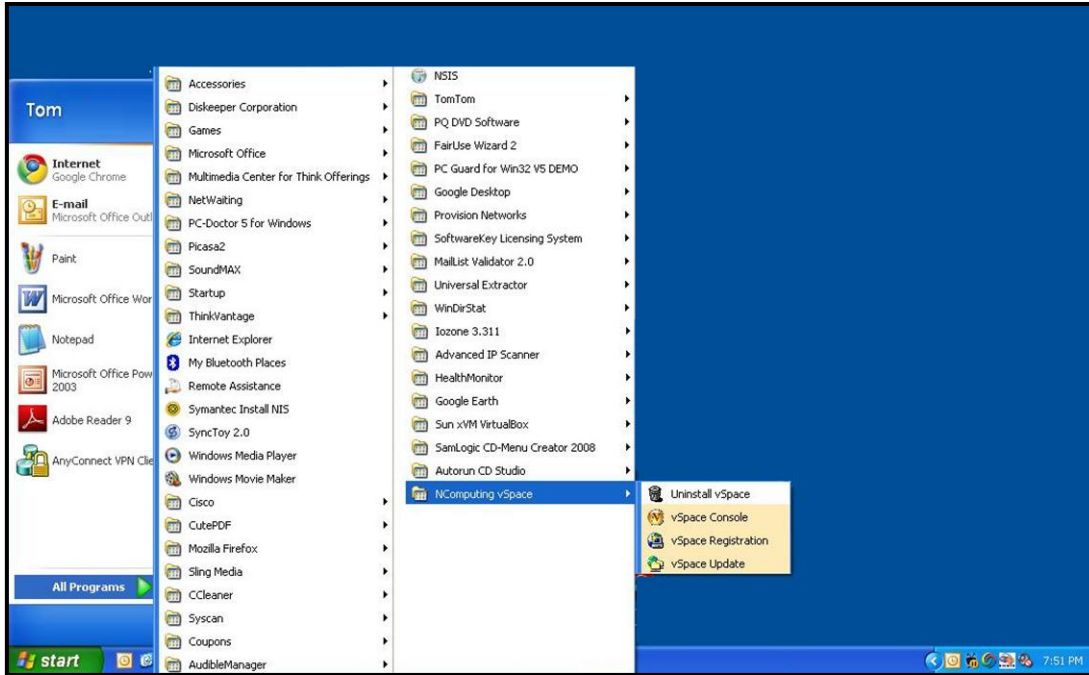


## Product Registration

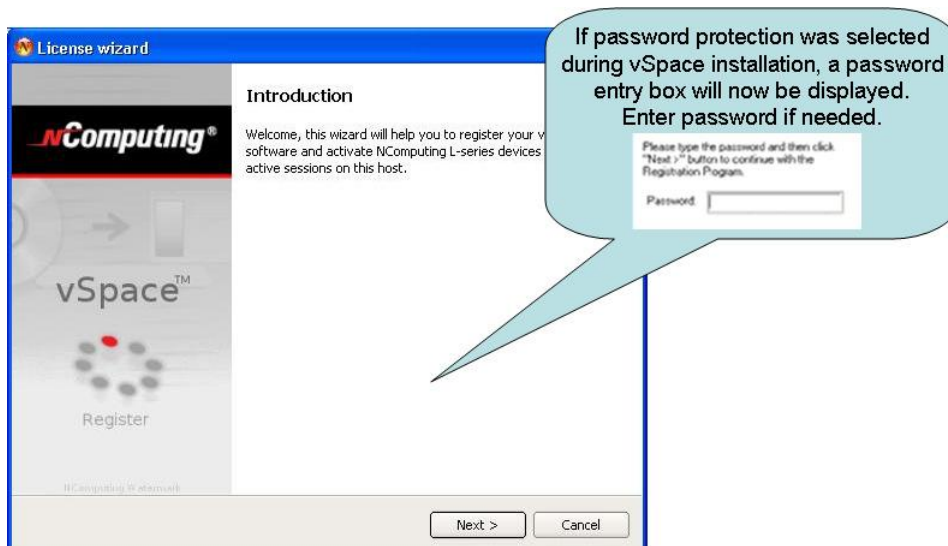
Product registration is required after 30 days of use. Until the product has been registered vSpace cannot be updated and user sessions are limited to one hour.

Select "vSpace Registration" in the Windows Start menu.

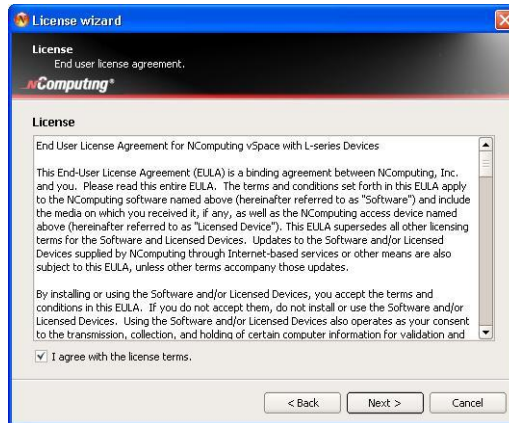


At any time during the registration process, you can click on the "Cancel" button and the process will be cancelled, or you can use the "Back" button to return to previous screens in the registration process to change your entries.

At the registration program "welcome" screen, if vSpace password protection is turned on, you will need to enter your password. Then Click the "Next" button.



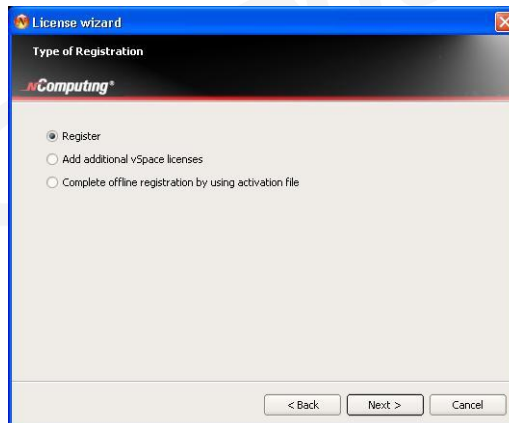
Next, you are presented with the vSpace End User License Agreement (EULA). Click in the “I agree” check box, and then click the “Next” button.



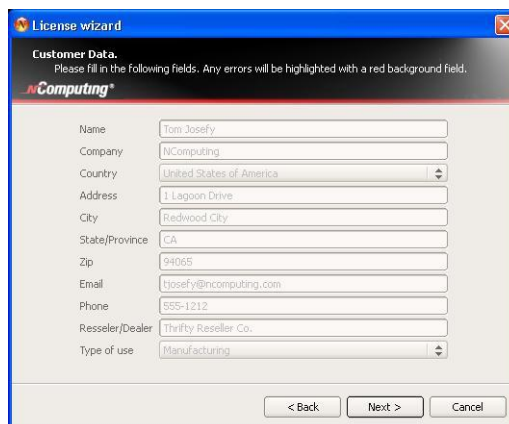
## Online Registration

In the case of Online Registration, follow the instructions below. Otherwise skip to the section titled “Offline Registration”.

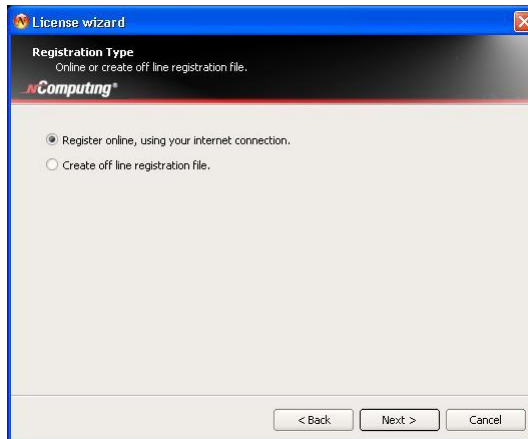
If you want to online register your software and L-series access devices, leave the “Register” radio button selected, and click “Next.”



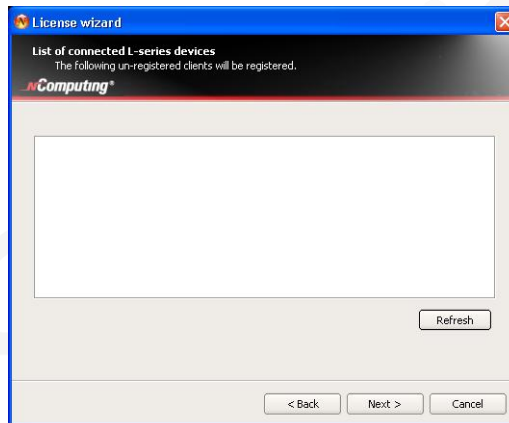
At the "Customer Data" screen, if the data fields are not already populated, enter the registered user's relevant information. Each field in this window must be filled in. Once all data has been entered, click on the "Next" button.



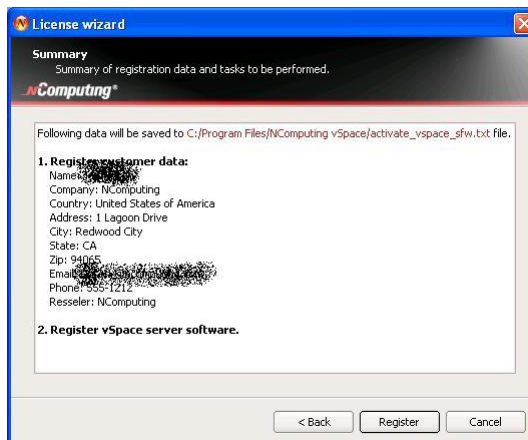
Select the “Register online, using your internet connection” and click “Next.”



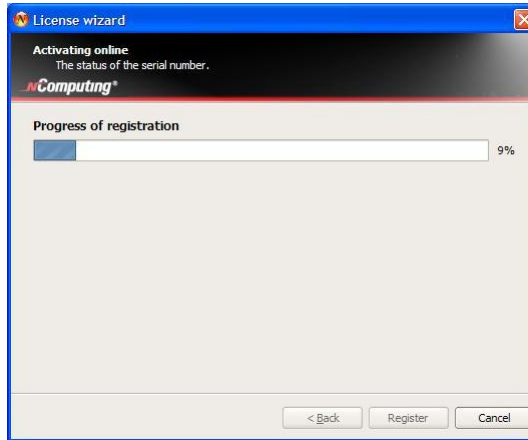
The registration wizard will then show you a list of all unregistered L-series access devices that are currently connected to this vSpace host. You cannot select which devices will be registered – all devices shown in this list will be registered.



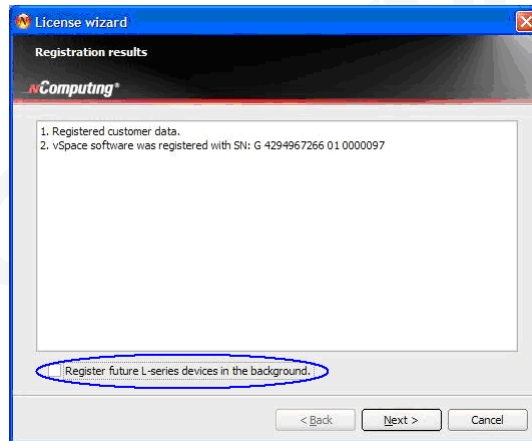
Before the registration wizard communicates with the registration server, you will get the following “Summary” screen showing all user information that will be registered with the vSpace software. Also, any connected but unregistered L-series access devices will be listed for registration. If the data is correct, click on the “Register” button or click “Back” if you wish to change any of the information.



You then get a registration progress screen followed by “Registration results.”



When your registration is complete, you see the “Registration results” screen. Be sure to click the check box for the “Register future L-series devices in the background” option, if you want vSpace to automatically register any unregistered L-series access devices that connect to this system in the future. Use of this “background registration” feature requires standard internet connectivity.

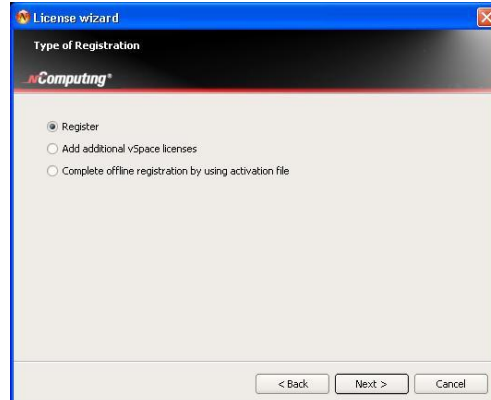


## Offline Registration

In the case of Offline Registration, follow the instructions below. If you have completed the online registration section, skip to “Using the access device”.

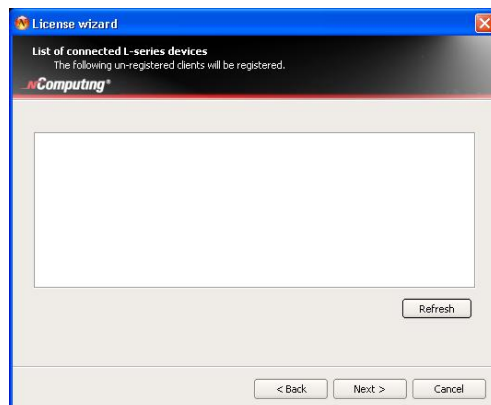
If you don't have standard internet connectivity, you can use standard email to register your vSpace software and L-series access devices.

To use offline registration, you again select the “Register” option, and click “Next.”

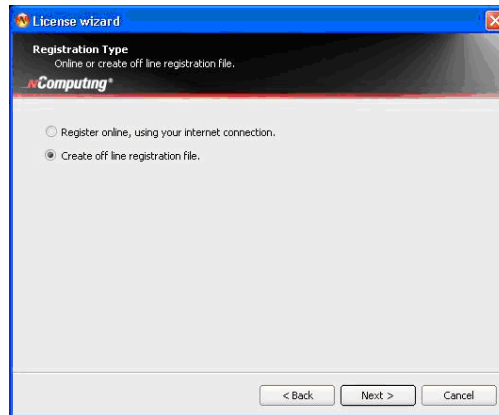


At the "Customer Data" screen, if the data fields are not already populated, enter the registered user's relevant information. Each field in this window must be filled in. Once all data has been entered, click on the "Next" button.

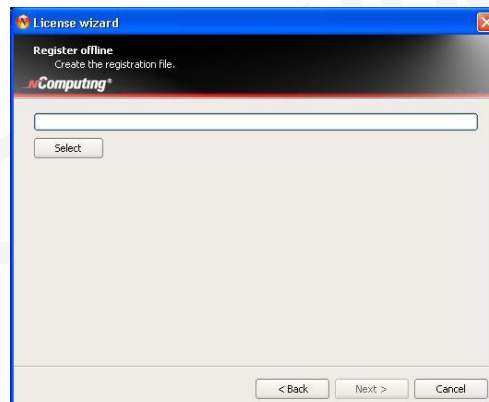
The registration wizard will then show you a list of all unregistered L-series access devices that are currently connected to this vSpace host. You cannot select which devices will be registered – all devices shown in this list will be registered.



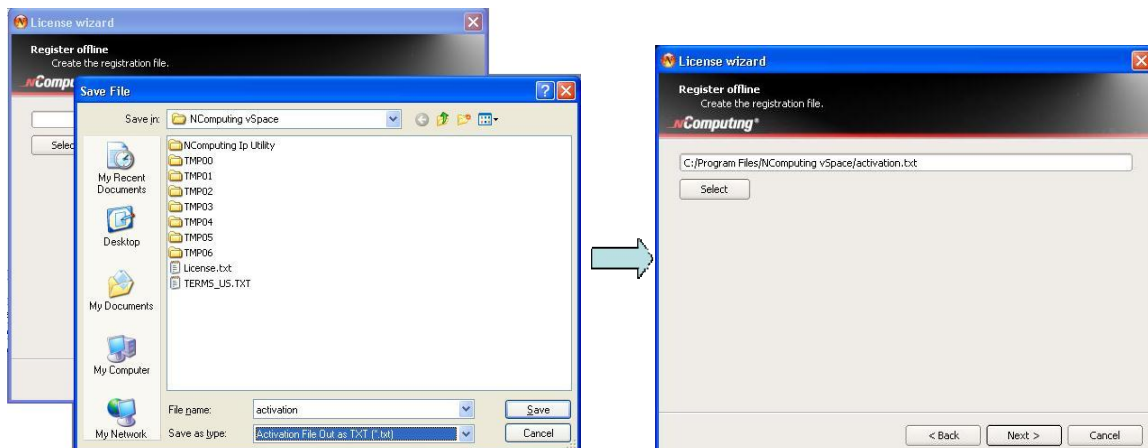
On the next screen you then select the “Create off line registration file” option and click “Next.”



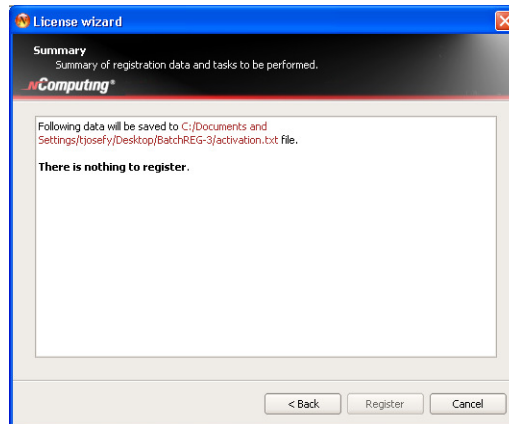
You'll need to select the location where you wish to store the registration data file that you'll later email to NComputing. Note that you cannot type directly into the “Create activation file” field, but you must click on the “Select” button to navigate to the directory where you wish to store the offline registration data file.



The window below shows the navigation screen that allows you to place the data file in the desired location. Feel free to change the “File name” to something other than “activation” – but don't change the “Save as type” field. The registration file must be of type “txt” – even though the data inside is encrypted and must not be modified.



Before the registration wizard writes the data file, you will get a “Summary” screen showing all user information that will be written to the data file. Also, any connected but unregistered L-series access devices will be listed for registration.



If the data is correct, click on the “Register” button or click “Back” if you wish to change any of the information.

Then email the created “txt” file to [registration@ncomputing.com](mailto:registration@ncomputing.com).

You can copy the “txt” file to another PC, if necessary to send the email.

### Add Additional vSpace License

The second option on the “Type of Registration” screen is a feature reserved for future use in extending vSpace software capabilities by adding additional or optional vSpace licenses.

